Agricultural workforce digital capability framework

Self-assessment approach

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Overview of self-assessment approach



Purpose

As part of the development of the agricultural workforce digital capability framework project the KPMG ledconsortia is delivering, this document aims to provide a **self-assessment approach and questionnaire** to assess future digital capability requirements based on current knowledge and identify individual digital capability gaps and knowledge areas where development will be required.

The self-assessment approach and questionnaire will be used to develop a self-assessment tool to catalyse digital capability uplift across the industry.



Key inputs

The self-assessment approach leverages the national framework that was created to map the digital capabilities of the agricultural workforce that will be required in enabling individuals to adapt to a rapidly changing technological environment.

The agricultural workforce digital capability framework identifies a set of six digital capabilities and five enabling capabilities that will be required for the agriculture workforce to work and thrive in a digital environment.

This framework is available in the report Agricultural workforce digital capability framework developed by a KPMG ledconsortia with the support of RDC Partners.

The maturity levels of the national digital capability framework are available in the *Training and curricula handbook for education and training providers*.



Outputs

Self-assessment questionnaire

The self-assessment questionnaire provides key inputs for the agricultural industry to develop an interactive online tool, including:

- a questionnaire to assess digital and enabling capabilities, as well as bespoke responses to each question;
- 2) a reporting framework.

Self-assessment tool: high level road map

This document also provides a high level view of the next steps required to develop and launch an interactive online self-assessment tool able to be used across the agriculture industry.

Self-assessment tool: vision on potential uses

A vision on how the future self-assessment tool may develop and could be used moving forward by the Agriculture industry is also provided.



Agricultural workforce digital capability framework

The self-assessment questionnaire has been developed to align with the *Agricultural workforce digital capability framework*. Maturity levels developed for each of the capabilities and available in the *Training and curricula handbook for education and training providers* will be also used to provide users with feedback on their current state maturity.

Agricultural workforce digital capability framework





Maturity levels - Training and curricula handbook for education and training providers







Self-assessment questionnaire: process & reporting

The self-assessment questionnaire follows a series of steps as set out below. A reporting framework has been developed to translate raw scores into a maturity rating. As per our vision of Version 2.0 of the self-assessment tool, the current individual's maturity rating can be compared against the desired 'target rating' for their role.

1. Self-assessment questionnaire

The questionnaire is made up of two parts:

- 'Individual Profile' questions for users to fill in before commencing the selfassessment to enable results to be tailored to their individual profile.
- 'Self-Assessment' a set of questions to assess the individual's capability across 6 digital capabilities and 5 enabling capabilities. Bespoke response options are provided for each question, which sits on a sliding scale of 1-5.

The questionnaire should take approximately 20 minutes to complete.

2. Raw scores calculated

- Each response provided by an individual is allocated a score of 1-5 (5 being most proficient).
- Each question is aligned with a digital or enabling capability so that when an individual completes the questionnaire, a raw average score out of 5 is provided for each capability area.

For example, the individual scores 12/15 from three questions relating to the capability area 'Digital literacy'. This would equate to a raw average score of 4/5 for that capability.

3. Reporting of results

- Raw average scores for each capability are each converted into a maturity rating, leveraging the Maturity
 Framework available in the *Training* and curricula handbook for education and training providers. This uses a scale of 1-4, with levels of 4: Mastery, 3: Proficient, 2: Growing and 1: Foundation.
- The maturity ratings achieved by the individual are compared against 'Target Maturity Ratings'* for their specific role. It is important to note that not every role will require the same level of digital maturity across capability areas.
- The individual is then presented with their results, and any gaps in their capability are identified.

^{*}Target Maturity Ratings' to be developed as part of Version 2.0 as suggested in the next steps



Self-assessment tool: high level roadmap

Below are the key steps involved in developing the self-assessment tool and supporting initiatives to encourage widespread industry adoption.

1. Endorse framework

- Seek endorsement of the self-assessment framework with key stakeholders
- Define a strategy to develop 'Target Maturity Ratings' for each role across the industry
- Define a strategy to develop 'Recommendations for development' for each role type
- Secure funding and set up project governance structures.

2. Develop prototype, test and iterate

- Develop Master data (e.g. roles, sectors) in line with the Digital Maturity project.
- Engage partner for frontend development
- Establish design and flow
- Develop prototype of online tool
- Undertake user testing with key stakeholders across the agricultural industry
- Iterate the prototype based on user feedback
- (Optional) Undertake second round of user testing & iterate as required.

3. Develop tool & operating model

- Develop front-end of online tool
- Develop operating model to support implementation and development of tool.

4. Develop launch strategy

- Confirm distribution channels
- Develop comms and marketing plans to maximise uptake across the industry
- Develop supporting awareness materials.

4. Launch & Year 1

- Launch tool and track results & feedback
- Leverage data for digital initiatives and improvements to the tool
- Continue marketing initiatives to support uptake
- Based on a set of selfassessment across the agricultural industry, implement the strategy to develop 'Target Maturity Ratings' for development' for each role across the industry.
- Design and develop Version 2.0.



Self-assessment tool: vision of potential uses

The first release of the self-assessment tool will lay the foundations for a platform with the potential to grow and evolve over time as it reacts to community engagement, trends in the agriculture industry, as well as a rapidly evolving technology landscape.

